



HOUSEHOLD GOODS MOVING TIPS

1-855-HHG-MOVE (444-6683) or email: householdgoods@us.navy.mil

Customer website: <https://www.navsup.navy.mil/household>

SEPARATEE

HOME OF RECORD (HOR)/

PLACE ENTERED ACTIVE DUTY (PLEAD) ENTITLEMENT

NAVY SHIPPING EXTENSIONS

References:

- a) Joint Travel Regulations, Paragraphs 052013.C, 051002, JTR Table 5-53
- b) NAVSUP Publication 490, Ch 5.57 & 5.58
- c) NAVSUP Advisory 2026-02, Navy Transportation Entitlement Extension Request

Definition: Member separated from service, whether voluntarily or involuntarily

Timelines:

o Separation with HOR/PLEAD

- May submit for a Hardship Request only
- Must be submitted prior to the 180th day from official separation date. Any request after 180 days will not be approved in accordance with JTR 052012.C.
- Requesting an extension: Description of the circumstances that prevented travel within 180 days; not granted to accommodate personal preference or convenience.
- Documents needed: Justification letter signed by the members detailing the events that prevented their move within the specified time limits with current mailing address, Separation Orders, DD Form 214, any miscellaneous supporting documentation supporting the request.
- Submit request to: CHNAVPERS N130C, Military Pay and Compensation Policy, at: nxag_n130c@navy.mil.

NOTE: By law, Non-temporary storage (NTS) at government expense begins on the date the order is issued and terminates on the end of the 180th day from the active-duty termination date.

Additional information may be found at: <https://www.navsup.navy.mil/NAVSUP-Household-Goods/Time-To-Move/>.

Questions regarding this advisory can be forwarded to navsupqhghg.fct@us.navy.mil.

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